

Non-Temporary Storage (NTS)

Non-Temporary Storage (NTS): Long-Term HHG storage that may be chosen in lieu of transportation. This storage may be authorized for overseas; unusually arduous sea duty; temporary duty under instruction; contingency operations; separation or retirement. NTS is normally stored at the point of origin for the length of the tour. Time limits vary depending upon the type of orders. Shipment from NTS to NTS is prohibited.

Weight Allowance: The weight of your NTS storage shipment is considered part of your PCS weight Allowance.

When Stored and For How Long:

- NTS will be in an approved commercial or government storage facility, whichever is nearest to the place where the household goods are located on the date of issuance of your PCS orders. The TMO or representative will determine which facility is more economical to the government.
- Return of household goods from overseas: when household goods are returned to the continental United States (CONUS) from overseas for NTS the place of NTS is determined by the official designated by the service concerned.
- When on sea duty/OCONUS duty station your NTS property will be stored for the duration of tour at overseas location.
- Retirees have one year from the effective date of retirement
- Customers separating have 180 days from the effective date of separation.

Items of Extraordinary Value: Items of an extra ordinary value will not be specifically identified as such on the household goods descriptive inventory. It may be itemized on the inventory by the cubic foot of the box it is packed in. Circle that item on the inventory and describe what that particular item number consists of.

Additionally:

- Prior to the pack date, take picture of these items and prepare your own listing.
- The receipts, appraisals, photos and inventory should not be packed in the shipment.
- It is recommended you hand carry valuable items such as jewelry, coin collection, items of great sentimental value.

Excess Cost: It is your responsibility to reimburse the government for any excess cost incurred by your shipment(s). You will be required to pay excess cost:

- If you exceed your authorized weight allowance, either on your PCS or temporary weight allowances.
- If you request special services such as special loading or any other services not provided under ordinary rates.
- If you store unauthorized articles in a shipment which are discovered after pickup.
- If you or your agent are not at the scheduled pickup address when movers arrive.

Unauthorized Items and Disposal of Useless Items: Hazardous, or corrosive, or flammable materials, ammunition, building materials, or items not belonging to you or your dependents, or items or products for your own private business are not authorized for shipment.

Propane gas tanks are unauthorized in your shipment.

Professional Books, Papers, and Equipment: These are items required to perform your official duties such as:

- Reference books
- Papers and material, instruments, tools and equipment
- Specialized clothing such as diving suits, flying suits, band uniforms (exclude regular uniforms).
- MARS (military affiliate radio system)equipment: You must certify that you are an active MARS member and all equipment qualifies for MARS use.
- If you declare your personal computer, you must certify this in writing.
- Exclude items that will not be used at next or some future assignment (exception: retirees and most separates).
- Do not include spouse's professional items.
- Separate your professional gear from the rest of your household goods, so that they may be packed, weighed and marked separately, and listed as professional books, paper and equipment on your inventory.
- The weight of your professional gear will not be counted as part of your weight allowance.

Designation of Agent to Release Property in Absence of Customer: You may designate your spouse, a relative, or a friend to release your shipment, but their name must appear as an agent in your application. If not, then the person you've selected must have a power of attorney or written authorization from you which must be notarized or counter-signed by a commissioned officer.

Documentation: The documents you receive after submitting your application and from the transportation service provider are important to you. We suggest that you take these and other important personal documents, like birth certificates, marriage licenses, school and medical records, with you.

Ensuring Personal Property Is Clean:

- Ensure your personal goods are pest and bug-free. If your goods are infested, you may incur additional costs before they can be moved.
- If your move needs to be rescheduled because of pests, you will be liable for those additional costs as well.
- Also, please read information on [gypsy moths](#).

Boats: For uniformed service members, boats 14 ft in length and under and without a trailer may be shipped as HHG. The definition of boats includes, but is not limited to canoes, skiffs, sailboats, light rowboats, kayaks, and dinghies and sculls. Boats in excess of 14 ft or any boat

with a trailer must be shipped separately, which in most cases, may result in excess costs for the member. **You must create a separate boat shipment if your boat is greater than 14 feet or has a trailer**. You are responsible for paying all accessorial charges associated with shipping your boat and you are responsible for removing pilferable gear, clothing, televisions, skis and similar items. All antennas, masts, fishing/trolling poles and outriggers must be lowered or removed.

For Civilians only: any boat and associated trailer 8ft in width and under can be shipped and will be included in the shipment as HHG.

Weapons and Ammunition: The shipment of firearms is subject to various laws and regulations and you must comply with all local, state, and federal laws. Here are some basic guidelines when you ship firearms:

- Make the firearm inoperable by removing the bolt, firing pin, trigger assembly and other arming parts.
- Completely describe the firearm on the inventory to include make, model, serial number and caliber or gauge.
- Remember, you may not ship ammunition.

If you are moving overseas, you must abide by the host country's laws as well. For Country instructions please refer to the link on the Orders Summary page or use the Consignment Guide tab.

Liability, Claims, and Protection: Your shipment has full replacement value coverage. TSP liability is determined by \$5,000 per shipment or \$4.00 times the net weight for household goods or gross weight for unaccompanied baggage, whichever is greater, up to a maximum of \$50,000. The transportation service provider is responsible to obtain cost estimates for the following:

- Repair of damaged property to original condition.
- Replace with an item of like kind and quality.
- Payment of replacement cost of the item.

In order to be eligible for Full Replacement Value (FRV), you must file a claim directly with the Transportation Service Provider (TSP) via DPS within 9 months from the date of delivery. If the claim is filed more than 9 months from the delivery date, or immediately with the Military Claims Office (MCO) after delivery, you will only be eligible for depreciated value up to two years from delivery.

When Full Replacement Value (FRV) applies to a shipment that includes one or more motor vehicles (automobiles, vans, pickup trucks, motorcycles or sport utility vehicles), the TSP's maximum liability for the vehicles shall be the value stated in the current issue of the National Automobile Dealer's Association's [\[N.A.D.A.\]](#) Official Used Car Guide (the Guide) for such vehicle(s), adjusted for mileage and other factors considered in the guide. However, if either the owner or the TSP has obtained an appraisal of the vehicle from a qualified appraiser, settlement will be based on the appraised value rather than the book value.

For boats, personal watercraft, ultra light aircraft, pianos, organs, firearms, objects of art, all-terrain vehicles, and snowmobiles, the TSP may replace the item with a comparable used item or pay the un-depreciated replacement cost, because these are large, expensive items that are not part of the typical shipment and have an active, widespread secondary market.